# INTERNAL REGULATION

Welcome to our B&B Vento del Mare.

Andrea and Serena are glad to house you. We communicate you the rules that you should observe in our B&B. They are not only ruled by the law, but they are also and above all suggested by common sense.

#### **CHECK-IN**

You have to do your check-in after 2:00 pm, except different agreements. When you arrive, you have to give a valid ID card or passport in order to fill up the prescribed form for the Public Security. You have also to pay the balance of the day. We don't accept credit cards.

### **CHECK-OUT**

You have to check-out until 10.00 am, except different agreements, in order to clean the room and welcome other guests. After the payment, we will give you the key of your room and of the main door, that you have to close when you enter or go out for everybody's security.

#### **BREAKFAST**

You can have your breakfast in a common place from 8.00 to 10.00 am. Our breakfast is composed by: coffee, tea, milk, orange juices, water, rusks, jam, yogurt, cornflakes, bakery products. If you have some kind of food intolerance, please tells us before so that we will try to meet your wishes. In the common place you can use the fridge (it is divided in different sections, each one for a room) and the kitchen. It is important for the common sense that everything will be cleaned after the use (and so after lunch and dinner).

#### ROOM'S CLEANING

Your room will be cleaned everyday between 10.30 and 13.00, except for different terms. We change your bath towels (precisely three towels) every three days. We change your bedclothes (your sheets) a time a week.

## OTHER SIMPLE RULES

In our B&B, you mustn't smoke in every internal places.

It is important to respect the silence from 10.00 pm to 8.00 am and from 2.00 pm to 4.00 pm. In any case, it is a good rule to behave properly everywhere, also for the other guests.

You are requested to take off the air conditioner and the light when you go out.

You can take with you small-sized pets but they have to be continually looked after by their owners; you mustn't keep your pets unguarded inside the structure.

You have a free car park but we don't have any responsibility in case of possible damage or/and theft.

We have a free Wi-Fi that all the guests can use: ep4ithyz47bji49.

We are certain of your collaboration and we are always at your proposal for every kind of clarification. We wish you a pleasant stay in our B&B Vento del Mare.

If you need to call us, our telephone number is 3488839434.

Thank you for your attention,

Andrea and Serena